

English Summer Festivals

June 29 - July 10, 2027



SARASOTA **OPERA**



Garsington Opera | Cover: Glyndebourne

Dear Friends of Sarasota Opera,

I'm thrilled to invite you to join me on a trip of some of England's summer opera companies. The UK country house opera tradition is very special. It pairs high quality opera productions with the idyllic settings of the English countryside. One unique feature of this experience is the long dinner interval (we call them intermissions), when you can enjoy a delicious dinner before returning to the theater for the rest of the performance.



We've also included a visit to London's iconic Royal Opera House in Covent Garden. Since two of the operas we'll be seeing are based on a work of Shakespeare, it's also appropriate that we visit his birthplace at Stratford-upon-Avon in the beautiful Cotswolds' hills.

The operas we'll see include Handel's *Hercules*, Verdi's *La traviata* and *Falstaff*, Rossini's *Le Cenerentola* (*Cinderella*), and Otto Nicolai's *The Merry Wives of Windsor*. The trip includes stays in London, Oxford, Stratford-upon-Avon, and the luxurious Ockenden Manor hotel, in Sussex near Glyndebourne.

These trips are highlights for our patrons. Many find new friends and enjoy sharing these bespoke, once in a lifetime, travel experiences. Our tour director, Dan Cooperman of Dolce Cultural Tours, has put together a wonderful itinerary with interesting tours, delicious dining, and time to explore the charming towns of the English countryside.

And by joining me on this trip, you will be supporting Sarasota Opera.

I look forward to sharing this unique experience with you!

With warm regards,

Richard Russell
General & Artistic Director
Sarasota Opera



SARASOTA OPERA

Sarasota Opera invites you to join fellow opera lovers for an unforgettable exploration of England's operatic heritage, infused with the enduring legacy of Shakespeare.

From London's Royal Opera House to the celebrated summer festivals of Glyndebourne, Longborough, and Garsington, this carefully curated journey pairs exceptional performances with the historic places, landscapes, and collections that illuminate the playwright whose works inspired generations of composers.

Along the way, discover some of England's most beautiful countryside, charming villages, and cultural treasures in the company of fellow music lovers.

ITINERARY

TUESDAY, JUNE 29

Departures from U.S.A.

Independent departures from the United States to London airports.

WEDNESDAY, JUNE 30

Arrival in London and Dinner

Arrive in London and transfer to NoMad London in the heart of Covent Garden. Housed in the former Bow Street Magistrates' Court, the hotel blends historic grandeur with contemporary style and places many of the city's finest cultural attractions just steps away. Take time to settle in and relax after your journey.

This evening, we gather for a welcome dinner, an opportunity to meet fellow travelers for your time in England.

THURSDAY, JULY 1

Gallery Tour and *Hercules*

This morning, we explore two of London's most remarkable collections of art and architecture. A private visit to Sir John Soane's Museum offers a glimpse into the extraordinary home of the visionary architect and collector, where paintings, antiquities, and architectural treasures are displayed much as they were during his lifetime. We then continue to The Courtauld Gallery, renowned for its exceptional collection of Impressionist and Post-Impressionist masterpieces, before enjoying lunch together.

This evening, we gather for dinner before the first performance of our journey at the

Royal Opera House: Handel's *Hercules* (with a libretto by Thomas Broughton), directed by the celebrated Barrie Kosky. Blending mythological grandeur with intimate psychological drama, this powerful work explores jealousy, love, and the devastating consequences of obsession through some of Handel's most expressive and emotionally compelling music.



Sir John Soane's Museum

FRIDAY, JULY 2

To Sussex with Hever Castle

We depart London by private coach for the Sussex countryside and Ockenden Manor Hotel & Spa, our elegant country retreat for the next three nights. Along the way, we visit Hever Castle, the romantic childhood home of Anne Boleyn. A guided tour explores the beautifully preserved Tudor interiors and centuries of royal history before we enjoy lunch overlooking the castle grounds.

We arrive at Ockenden Manor later this afternoon with time to settle in and enjoy the peaceful surroundings of this historic manor house, where luxurious accommodations, acclaimed gardens, and a renowned spa provide a relaxing contrast to the energy of London. We reunite for dinner before ceding the remainder of the evening to leisure.

SATURDAY, JULY 3

***Cenerentola* at Glyndebourne**

Enjoy a leisurely morning at Ockenden Manor, with time to relax at the hotel, stroll through the surrounding countryside, walk to one of the nearby wineries, or explore the charming village of Cuckfield at your own pace.

After lunch on your own, we depart by private coach for the Glyndebourne Festival, arriving early to enjoy the estate's beautiful gardens and soak in one of opera's most distinctive traditions before the performance.

This evening, we attend a new production of Rossini's *La Cenerentola* (with a libretto by Jacopo Ferretti). Filled with sparkling wit, dazzling vocal writing, and irresistible charm, Rossini's reimagining of the Cinderella story is one of the great comic operas of the bel canto repertoire. During Glyndebourne's celebrated extended intermission, we enjoy a picnic dinner in the gardens before returning for the second half of the performance.



Compton Verney art collection



Hever Castle

SUNDAY, JULY 4

Alfriston* and *Traviata

Enjoy another relaxed morning at Ockenden Manor, with time to savor the peaceful pace of the Sussex countryside before we set out in the early afternoon. Our first stop is Rathfinny Wine Estate, where we enjoy a guided tour and tasting of one of England's leading sparkling wine producers. We then continue to the nearby village of Alfriston, with time to browse its independent shops and historic streets before making our way to Glyndebourne.

This evening, we return to the Glyndebourne Festival for Verdi's *La traviata* (with a libretto by Francesco Maria Piave). One of the most beloved operas ever written, it pairs deeply human drama with some of Verdi's most memorable music in a moving story of love, sacrifice, and redemption. The cast includes a familiar Sarasota Opera face: baritone Ricardo José Rivera, who delighted our audiences in *Il Trovatore*, *Ernani*, *Luisa Miller*, and *Stiffelio*, adds the role of Germont to his repertoire in this production.

During Glyndebourne's extended intermission, we enjoy dinner in one of the festival's acclaimed restaurants before the performance concludes.

MONDAY, JULY 5

To Stratford-upon-Avon with Art Gallery

This morning, we bid farewell to Sussex and travel by private coach to Stratford-upon-Avon, the birthplace of William Shakespeare. En route, we stop at Compton

Verney, where an exceptional art collection is set within an 18th-century mansion surrounded by the celebrated landscape gardens of Capability Brown. Following a guided tour of the galleries, we enjoy lunch before continuing north.

Upon arrival in Stratford-upon-Avon, we check into The White Swan Hotel, a historic inn located in the heart of the town's medieval center. The remainder of the evening is at leisure, offering time to explore Stratford's charming streets, enjoy dinner at your own pace, or simply relax before tomorrow's performance.

TUESDAY, JULY 6

Cotswolds and *Merry Wives of Windsor*

Today we venture into the heart of the Cotswolds, a landscape of rolling hills, honey-colored stone villages, and country estates. We begin in the charming market town of Chipping Campden, where there is time to explore its historic High Street, browse independent shops, and enjoy lunch at your leisure. We then continue to Sezincote, the extraordinary 19th-century estate whose Indian-inspired palace and gardens are unlike anything else in England, for a guided visit before making our way to the Longborough Festival Opera.



Sezincote Palace

Built on the site of what was once a chicken barn, Longborough has grown into one of Britain's most admired summer opera festivals while retaining its intimate countryside character. Before the

performance, there is time to stroll through the picturesque village of Longborough.



Longborough Festival Opera

This evening, we celebrate the Stratford's famous bard with the first of our Shakespeare operas: Otto Nicolai's *The Merry Wives of Windsor* (with a libretto by Salomon Hermann Mosenthal). Filled with buoyant melodies and comic energy, the opera brings Shakespeare's beloved comedy to life through a sparkling score and an affectionate portrait of one of literature's most memorable rogues. During the festival's extended intermission, we enjoy dinner together before the performance concludes.

WEDNESDAY, JULY 7

Shakespeare Archives and Free Time

This morning, we enjoy a special visit to the archives of the Shakespeare Birthplace Trust, where a Trust scholar offers an exclusive talk exploring the plays of our two Shakespeare operas: *The Merry Wives of Windsor* and *Falstaff*, which we will experience later in the week at the Garsington Opera Festival.

The remainder of the day is free to explore Stratford-upon-Avon at your own pace. You may wish to visit Shakespeare's Birthplace, Anne Hathaway's Cottage, Holy Trinity Church, or simply enjoy the town's historic streets, riverside walks, shops, and cafés.

Depending on performance schedules and ticket availability, guests may also have the opportunity to attend a performance by the

Royal Shakespeare Company at a supplemental cost.

THURSDAY, JULY 8

To Oxford with Library Tour

We depart Stratford-upon-Avon by private coach for the historic city of Oxford. Upon arrival, we enjoy lunch before a guided tour of the university's renowned libraries, where centuries of scholarship are reflected in some of the world's most celebrated academic collections and architectural landmarks.

Later this afternoon, we check into The Randolph Hotel by Graduate Hotels, our home for the final nights of the tour. Ideally situated opposite the Ashmolean Museum and just steps from the heart of the university, the hotel offers an elegant base from which to explore the city.

The evening is at leisure. Depending on performance schedules and ticket availability, guests may also elect to attend a performance at the Oxford Shakespeare Festival, presented in the historic castle yard of Oxford Castle & Prison, at a supplemental cost.



Library at Oxford University

colleges, and historic streets at your own pace.

In the early afternoon, we depart by private coach for the Garsington Opera Festival, set within the beautiful grounds of Wormsley Estate. Upon arrival, there is time to stroll through the festival's celebrated walled garden and enjoy the idyllic surroundings before the performance.

This evening, we attend Verdi's *Falstaff*, the composer's final opera (with a libretto by Arrigo Boito) and one of the great comic masterpieces of the repertoire. Inspired by Shakespeare's unforgettable knight, the work combines sparkling wit, remarkable ensemble writing, and profound humanity in a joyful celebration of life's follies. During the festival's extended intermission, we gather for a farewell dinner to toast our time together.

SATURDAY, JULY 10

Departures

Independent departures from London airports, with private transfer from the hotel.

Operated by Dolce Cultural Tours, Dan Cooperman, principal.

Tour itinerary and activities may change.



Garsington Opera

FRIDAY, JULY 9

***Falstaff* at Garsington**

Enjoy a leisurely morning in Oxford, with time to relax at the hotel or continue exploring the city's extraordinary museums,

ACCOMMODATIONS

NoMad London

www.hilton.com/en/hotels/lonnmnd-nomad-london/

Occupying the former Bow Street Magistrates' Court and Police Station, NoMad London brings a richly layered, residential character to the heart of Covent Garden. Its individually designed rooms and suites combine understated luxury with an artful mix of color, pattern, and historic detail, while the hotel's acclaimed restaurants and bars make it a destination in its own right. Directly opposite the Royal Opera House and within easy reach of London's major theaters, galleries, and museums, NoMad offers an especially fitting beginning to this cultural journey.

Ockenden Manor Hotel & Spa

www.hshotels.co.uk/ockenden-manor-hotel-and-spa

Set amid peaceful grounds overlooking Cuckfield Park, Ockenden Manor Hotel & Spa is an intimate Elizabethan country house with just 27 individually appointed bedrooms. Period interiors, open fires, and an award-winning restaurant preserve the warmth of a traditional manor-house stay, while the striking contemporary spa offers indoor and outdoor pools, treatment rooms, and space for unhurried relaxation. Its location on the edge of Cuckfield provides an inviting retreat between visits to the Sussex countryside and evenings at Glyndebourne.

The White Swan Hotel, Stratford

www.white-swan-stratford.co.uk/

Welcoming travelers since 1450, The White Swan Hotel captures the historic character of Stratford-upon-Avon without sacrificing modern comfort. Its 41 distinctive guest rooms are set within a building of timbered walls, winding passages, and centuries-old architectural details, while the lively pub and restaurant serve seasonal British dishes in an informal setting. Located in the center of town, the hotel places Shakespeare's birthplace, the Royal Shakespeare Company theaters, and Stratford's riverside attractions within an easy walk.

The Randolph Hotel Oxford

www.hilton.com/en/hotels/lonrdgu-graduate-oxford-uk/

A landmark on Beaumont Street, The Randolph Hotel Oxford reflects the scholarly spirit and architectural grandeur of the city surrounding it. Guest rooms draw playfully on Oxford's academic traditions, while the hotel's public spaces include the British brasserie The Alice, the storied Morse Bar, an elegant drawing room, and a restorative wellness center. Positioned opposite the Ashmolean Museum and steps from the university's historic colleges and libraries, the Randolph provides a distinguished and exceptionally convenient setting for the tour's final days.

All hotels, with the exception of Ockenden Manor, have air-conditioned rooms.

FESTIVAL DRESS

One of the pleasures of England's summer opera festivals is the opportunity to dress for the occasion. Glyndebourne and Garsington have long traditions of black-tie evening attire, though today many guests choose elegant alternatives such as dinner jackets or other refined interpretations of the dress code. Longborough is somewhat more relaxed, yet tuxedos and formal evening wear remain common. There is no dress code at the Royal Opera House, where attire ranges from smart casual to formal. Women may wish to dress in corresponding evening attire throughout the tour, whether opting for cocktail dresses, gowns, or other elegant ensembles. During periods of particularly warm summer weather, dress expectations naturally become more relaxed, as none of the festival theaters are air-conditioned and guest comfort is an important consideration.

TOUR INCLUSIONS

Included:

- Five opera performances with premium tickets
- Ten nights at luxury hotels
- Six dinners, four lunches, and daily breakfasts
- Sarasota Opera's General & Artistic Director Richard Russell
- Performance introductions by Richard Russell
- Private coach transportation throughout
- Private transfers from London airports
- Tour guides and entrance fees, as required
- Tour guide, driver, and restaurant gratuities
- Dolce Cultural Tours: Dan Cooperman

Not included:

- Flights to/from London
- Meals not included in the itinerary
- Incidentals and services at the hotel
- Additional performances at the Royal Shakespeare Company and Oxford Shakespeare Festival
- Travel insurance (recommended)

Travelers are strongly recommended to independently purchase a comprehensive travel protection plan including travel insurance and international medical coverage.

TOUR RATES & REGISTRATION

Tour Rates

The tour rates for double and single occupancy travelers are provided based on the Pound exchange rate on July 1, 2026. The final tour price may be adjusted at the time of the third payment based on changes to currency exchange rates.

Estimated Double Occupancy
\$15,750 per traveler

Estimated Single Occupancy
\$17,850 per traveler

Room upgrades and extensions may be requested at supplemental cost to travelers; subject to availability.

Registration & Payment Schedule

Complete the forms below or online to register. Payments are due on the following schedule:

Payment 1. Deposit (non-refundable)

A 25% deposit per traveler is required at the time of registration, by November 19, 2026.

Payment 2. Second Installment

A 50% installment is due by December 15, 2026.

Payment 3. Balance

The final balance per traveler is due January 15, 2027. The balance may be adjusted based on U.S. Dollar conversion rates on January 1, 2027. (If a traveler pays in full at the time of registration, an adjustment to the final price may be made based on the January 1 rate.)

Trip Green Light & Cancellation Policy

Travelers will be notified by December 1, 2026, if the tour has reached a sufficient registration capacity to move forward. Travelers are advised not to purchase airfare or other non-refundable services until receiving the green light on the tour. In the case that sufficient capacity is not achieved, the tour will either be cancelled with full refunds or offered at an adjusted rate.

The deposit is non-refundable unless the tour cannot proceed. From December 15 to March 15, partial refunds may be offered at the discretion of Dolce Cultural Tours based on the ability to secure refunds from suppliers or transfer traveler's spot on the tour to a new traveler. After March 15, no refunds will be offered.

Your tour registration will be processed by Dolce Cultural Tours. Read the full Terms & Conditions for this tour at www.dolcecultural.com/SAR27/Terms (case sensitive).

REGISTER ONLINE

Register online at the link below or using the following form.

www.dolcecultural.com/SAR27 (case sensitive)

For questions or assistance, contact Dan Cooperman at Dolce Cultural Tours at Dan@dolcecultural.com or 646-694-1212.

SARASOTA OPERA | ENGLISH SUMMER FESTIVALS

REGISTRATION FORM

Deposit due by Friday, November 19, 2026

TRAVELER #1

Full Legal Name _____

Preferred Name/Nickname _____ Pronouns _____

Address _____

City _____ State _____ ZIP Code _____

Cell Phone _____ Email _____

Birth Date _____ Birthplace _____ Nationality _____

Passport: Country _____ No. _____ Expiration _____

Dietary Restrictions/Allergies _____

Other Notes or Requests _____

Emergency Contact*: Name _____ Relationship _____

Cell Phone _____ Email _____

**Emergency contact should not be a traveler on this tour.*

How would you rate your mobility? ☐ Fair ☐ Good ☐ Excellent

How would you rate your ability with stairs? ☐ Fair ☐ Good ☐ Excellent

How would you rate your ability to walk distances? ☐ Fair ☐ Good ☐ Excellent

Have you participated in group travel before? ☐ Yes ☐ No

Have you used the messaging app WhatsApp? ☐ Yes ☐ No

Can we share your name, cell phone, email, and hometown with fellow travelers? ☐ Yes ☐ No

Travelers are strongly recommended to independently purchase a comprehensive travel protection plan including travel insurance and international medical coverage.

TRAVELER #2

Full Legal Name _____

Preferred Name/Nickname _____ Pronouns _____

Address _____

City _____ State _____ ZIP Code _____

Cell Phone _____ Email _____

Birth Date _____ Birthplace _____ Nationality _____

Passport: Country _____ No. _____ Expiration _____

Dietary Restrictions/Allergies _____

Other Notes or Requests _____

Emergency Contact*: Name _____ Relationship _____

Cell Phone _____ Email _____

**Emergency contact should not be a traveler on this tour.*

How would you rate your mobility? ☐ Fair ☐ Good ☐ Excellent

How would you rate your ability with stairs? ☐ Fair ☐ Good ☐ Excellent

How would you rate your ability to walk distances? ☐ Fair ☐ Good ☐ Excellent

Have you participated in group travel before? ☐ Yes ☐ No

Have you used the messaging app WhatsApp? ☐ Yes ☐ No

Can we share your name, cell phone, email, and hometown with fellow travelers? ☐ Yes ☐ No

Travelers are strongly recommended to independently purchase a comprehensive travel protection plan including travel insurance and international medical coverage.

ACCOMMODATIONS

I/We would like: ☐ 1 Room with one bed ☐ 1 Room with two beds ☐ 2 Rooms

Hotel Requests (e.g. room upgrades, walk-in shower, etc.) _____

Trip Extension Requests _____

Room upgrades and extensions offered at supplemental cost, subject to availability.

TOUR RATES & PAYMENT

The trip rates for double and single occupancy travelers are provided based on current Euro exchange rate. The final tour price may be adjusted at the time of the third payment based on changes to currency exchange rates.

DOUBLE OCCUPANCY

\$15,750 per traveler

SINGLE OCCUPANCY

\$17,850 per traveler

Deposit (25%) due with registration

\$3,937.50 for double occupancy

\$4,462.50 for single occupancy

x

_____ (no. of people)

=

\$ _____

Please indicate your payment preference. All payments will be made through Dolce Cultural Tours, the operator of the travel program.

- ☐ Check - Send check payable to "Dolce Cultural LLC" with these forms to:
Dan Cooperman, Dolce Cultural LLC, 214 W. 82nd Street, 5B, New York, NY 10024.
- ☐ Zelle - After you submit your registration, Dolce Cultural Tours will contact you to make your payment.
- ☐ Bank Transfer - After you submit your registration, Dolce Cultural Tours will email you to provide bank transfer information.
- ☐ Venmo - A 1.9% surcharge will be applied to any payments made by Venmo. After you submit your registration, Dolce Cultural Tours will contact you to make your payment.
- ☐ Credit Card - A 2.9% surcharge will be applied to any payments made by credit card. After you submit your registration, Dolce Cultural Tours will contact you to make your payment.

Please review and sign off on Dolce Cultural Tours' Terms and Conditions that follow.

TERMS & CONDITIONS

Please review the Terms and Conditions that follow. They are also available at www.dolcecultural.com/SAR27/Terms (case sensitive).

By your signature below, you acknowledge that you have read, understood, and agree to all of the foregoing legally binding Terms and Conditions applicable to your travel with Dolce Cultural LLC.

Traveler 1

Signature _____ Date _____

Print Name _____

Initial: _____ By signing above, I understand that this tour does not include travel insurance and that I am encouraged to enroll in travel insurance independently from this registration.

Initial: _____ By signing above, I acknowledge the terms herein these Terms and Conditions on behalf of the second traveler (Traveler 2) on my form and have shared said terms with them.

Traveler 2

Signature _____ Date _____

Print Name _____

Initial: _____ By signing above, I understand that this tour does not include travel insurance and that I am encouraged to enroll in travel insurance independently from this registration.

REGISTRATION SUBMISSION

Please return registration forms to Dolce Cultural Tours at:

- Mail: *Dan Cooperman, Dolce Cultural LLC, 214 W. 82nd Street, 5B, New York, NY 10024*
- Email: Dan@dolcecultural.com

For questions or assistance, contact Dan Cooperman at Dolce Cultural Tours at Dan@dolcecultural.com or 646-694-1212.

DOLCE CULTURAL LLC

Terms and Conditions

Sarasota Opera – English Summer Festivals

Dolce Cultural LLC is a specialized tour operator curating bespoke travel experiences for arts organizations that wish to engage their patrons in tours to performances in North America, Europe, and other destinations worldwide. These customized multiday tours inclusive of accommodations, on-trip transportation, meals, activities, and performances, are designed to help organizations build relationships. The terms “we,” “us,” “DCT,” and “Dolce Cultural Tours” refer to Dolce Cultural LLC, a New York limited liability company. The term “you,” “traveler,” “participant” or “guest” refers to the person making a booking with us and all members of your group.

CONTRACT. We draw your attention to the terms and conditions of travel below. These terms and conditions including all brochures, documents, and correspondence, and the terms and conditions of our Suppliers form the basis of the contract with you (collectively, “Terms and Conditions”). Before making a booking with us you must ensure that you have read and understood these Terms and Conditions (and ask any questions you may have). **Please be aware that these Terms and Conditions contain waivers of liability as well as waivers of class action and venue selection and notice clauses.** By making any payment to DCT or participating in any of our travel experiences, you are accepting all of the Terms and Conditions set forth herein (including the Cancellation and Chargeback sections) and acknowledging that you have read the Terms and Conditions of this legally binding agreement and agree with it. *If you do not agree with any part of these Terms and Conditions, you must not make a booking with us or pay us in connection with our travel-related services.* If you are making a booking as a group (e.g. household), the leader of the group is responsible for sharing these Terms and Conditions with all members of the group for whom they are making the booking and is financially responsible for the booking. We will not be liable for a group leader’s failure to share these Terms and Conditions with all travelers in their group.

You represent and warrant that (a) you are of sufficient age to use our services and website and can create binding legal obligations in connection with your use, (b) you are legally authorized to act on behalf of those you represent and accept these Terms and Conditions on their behalf, and (c) the information supplied by you or members of your group is true and correct. Further, you agree that any violation of any such Terms and Conditions may result in (a) the cancellation of your reservation or purchase, (b) your forfeiture of any monies paid for your reservation or purchase, and (c) you being denied access to the applicable travel-related product or service.

CHANGES TO THESE TERMS AND CONDITIONS. DCT reserves the right, in our sole discretion, to change these Terms and Conditions at any time and without notice. Updated versions of the Terms and Conditions will be posted at www.dolcecultural.com/SAR27/Terms (case sensitive) and are effective immediately on posting, and as such the current terms will apply to your booking.

BOOKING/PAYMENT. When you are ready to embark on one of our tours, complete the registration form provided to you by your arts organization, along with the applicable deposit due upon registration. Deposits and any fees are NON-REFUNDABLE, unless stated otherwise. All payments must be made in USD, and you must execute a legally binding payment authorization in connection with your travel purchases. We require your acknowledgement and agreement to these Terms and Conditions in connection with the foregoing.

Upon receipt of the registration, we will process your payment and confirm your registration for the trip by email. Confirmation that the trip has sufficient travelers and will proceed will be made by email at a specified later date. A final itinerary and travel information will be shared in the month before departure.

Our tours do not include airfare to your arrival or from your departure destinations. Inter-tour airfare is only included as expressly stipulated in your tour itinerary. You must not make any independent air reservations until you receive confirmation that the trip has been deemed able to proceed. Travelers who independently purchase airfare prior to receiving our written confirmation do so at their own risk and are solely liable for any resulting change fees, penalties, or losses related to said booking. Your contract for airfare is with the carrier and subject to its terms, conditions, and policies, and we will not be liable for any change or cancellation fees or other additional costs you incur with the air carrier.

Upon booking, we will provide you with instructions regarding payments and all due dates. Typically, unless otherwise indicated, payments will be required in three (3) installments as follows: 25% deposit of total tour cost by a specified registration date, 50% of total tour cost by a second specified date, and the remaining balance of total tour cost by the final and third specified date. While DCT may send out a payment schedule reminder, it is the traveler’s sole responsibility to make all payments in full and on time. Failure to make any payment by the stipulated deadline, including full and final payment, may result in the cancellation of your travel. In such a case this would be considered a cancellation by you and the cancellation terms and fees as described below would be in effect. Further, you agree that any supplemental costs (e.g., hotel upgrades, extensions, etc.) will be settled at the final payment date, and any additional expenses incurred during the tour will be settled at the conclusion of the trip.

Our tours are carefully curated experiences for groups of participants, and as such we cannot accommodate any changes to your finalized tour itinerary. All changes will be considered cancelled services, and the cancellation terms herein will apply. Further, our tours are purchased as complete packages, which means you may not request, and will not be provided with, an itemized breakdown of costs in connection therewith due to the contractual agreements with our Suppliers. Rest assured, our aim is to provide you with a seamless and enjoyable trip, and we are available to address any queries or concerns you may have about the package or its inclusions.

Please review all correspondence and documents carefully and promptly as we will not be responsible for any errors. It is your responsibility to review all travel documentation and alert us within twenty-four (24) hours of submitted information with any corrections.

TRAVELER INFORMATION. We bring to your attention the importance of accuracy. Names provided to secure reservations must match travelers’ passports. Any minor name corrections advised after reservations are booked may incur fees. We will not be responsible for any errors. It is your responsibility to review all travel documentation and alert us within twenty-four (24) hours of submission of information with any

corrections. You voluntarily assume full and sole responsibility for any and all risks and/or costs involved with failure to report any errors and/or omissions to documentation.

PAYMENT METHODS/CHARGEBACKS. We accept and encourage payment by check. For travelers choosing to pay via check, please contact DCT for details on how to do so. In addition, payments can be made via major credit cards including Visa, Mastercard, American Express and Discover. All credit card charges will incur a 2.9% processing fee. You must provide us with a click (checkbox) or signed authorization for every transaction for your trip. Your authorization is a legally binding agreement for us and/or Supplier to process payment and an acknowledgement and agreement to these Terms and Conditions including the cancellation terms. As such, you agree not to make any improper chargebacks.

In certain cases, you have the ability to dispute charges with credit card and other payment facilitation companies ("chargebacks"). Before initiating a chargeback, you must send an email to tours@dolcecultural.com including any questions or concerns about our charges. We will work with you in attempting to resolve your concerns. We retain the right to dispute any chargeback that is improper and recover any costs, including attorney's fees related to improper chargebacks, and to cancel any travel reservation related to that improper chargeback. The following chargeback scenarios are improper, and we retain the right to investigate and rebut the chargeback claims below, including without limitation:

- Chargebacks resulting from non-cancellable reservations, whether or not the reservation is used.
- Chargebacks resulting from charges authorized by family, friends, associates, or other third parties with direct access to your credit card. This does not include credit card fraud.
- Chargebacks arising from inconsistency or inaccuracy with regard to the Supplier's product description.
- Chargebacks resulting from force majeure or other circumstances that are beyond the control of DCT or the Supplier.
- Chargebacks resulting because you do not agree with the cancellation policy.
- Chargebacks resulting because you were not provided with an itemized breakdown of costs in connection with your tour.
- Chargebacks resulting from an experience where you were not satisfied with the services/products provided by travel Supplier.

PRICE AND RATE CHANGES. The price presented with the trip itinerary reflects known costs at the time issued based on current exchange rates. Once you pay your deposit and any applicable fees, and confirm your booking, your price is fixed except in the rare instance that fuel costs, airport charges, scheduled airfares, transportation-related charges from Suppliers, local taxes or dues, currency fluctuations, government actions, airline surcharges, tariffs, port fees, or fees for services require changes to the rate. If these costs increase or decrease, we will notify you accordingly. At the time of your final payment, a cost adjustment may be made based on current exchange rates at that time. We reserve the right to correct any pricing errors or changes as stated herein and will inform you of any such changes when you book.

What's Included In Your Trip

All tours are subject to the specific inclusions and exclusions as explicitly outlined in your final tour itinerary. Subject to the foregoing, tours generally include:

Accommodations

Accommodations are provided as detailed in your itinerary. Special requests such as single rooms, lower floors, connecting rooms and smoking preference, must be made at the time of booking and are subject to availability. While we will make reasonable efforts to communicate your requests to the Supplier, such requests are not guaranteed and are at the discretion of the Supplier. There may be additional charges for such requests which will be solely your expense.

When participating in our international tours, you should be aware that room sizes, standards, and facilities can vary regionally and are often different from standards in the United States. This can include differences in bed sizes and room sizes, bathroom amenities, amenities such as air-conditioning, and compliance with other standards such as Americans with Disabilities Act (ADA) and wheelchair accessibility. You should be aware that star ratings or similar systems are based on country classifications and therefore can also differ. We hope you will accept these differences with grace.

We reserve the right, if necessary, to substitute other similar accommodations for those listed on your itinerary. Such substitutions may be made at any time and without prior notice. We cannot be held responsible for over-bookings; should such occur, we will undertake to find similar accommodations in the same area. Such substitutions are at our sole discretion, and no refunds will be offered for changes in accommodations. While we do our best to maintain current and accurate information about accommodations, we cannot be held responsible for any inaccuracies in descriptions, amenities, or images.

Please note that a 5% fee may be assessed, in DCT's sole discretion, for supplemental services provided during the tour, which includes, but is not limited to, room upgrades and additional night stays.

Transfers

We offer transfers strictly in accordance with your trip itinerary, subject to additional fees as described in said itinerary. Except as expressly provided in your itinerary, you are solely responsible for transfers to and from airports and all other locations/destinations. You must be on time for all transportation. There will be no refund for missed or unused transfers. If applicable, you must provide us with your flight information no less than 30 days prior to departure to ensure transfers will be available. If at any time your flight plans change, you must notify us immediately. Failure to do so may result in missing these services, and no refund shall be due which results from missing or outdated flight information.

Meals

Meals are included as expressly indicated in your trip itinerary. Any food and beverages consumed outside of itinerary meals are not included and are at your sole expense. For safety and liability reasons, we cannot be responsible for directly accommodating any food allergies, or dietary requirements and restrictions, and are not responsible for any issues or problems associated with the same. While we will advise our Suppliers of your request, we cannot guarantee their availability.

Performances, Activities, & Sightseeing

Performances, activities, and sightseeing outings are only included as provided in your trip itinerary. Any excursions or activities not included in the itinerary and done outside of tour times are at your sole expense. As a courtesy to others on your trip, it is mandatory that you be on time for all scheduled experiences. Failure to arrive will be considered a no-show for which no refunds will be available.

Changes to Itineraries

We reserve the right to make changes to your trip itinerary which we deem insignificant and are due to reasons beyond our control. In such cases, we will arrange for the substitution of comparable services. While no changes are anticipated, there may be occasions when certain alterations become necessary. These can be due to religious holidays, national celebrations, or unforeseen events including weather, governmental closures, acts of God, or any other reason including changes of performance schedules by organizations. We reserve the right to change the itinerary due to such unforeseen circumstances or emergencies. Additionally, sites undergo renovations from time to time which can obscure viewing or otherwise change the nature of visiting these sites. No trips will be cancelled due to renovations, although we may choose to amend itineraries for such sites. These changes will not be considered a material change and will not be considered cause for your cancellation.

If we suggest alternate activities in place of a planned stop or in case of leisure time, such suggestions do not constitute our endorsement. In such a case you will be subject to the terms and conditions of the Supplier of the activity and your only recourse in case of damage will be against the Supplier of the alternate activity.

What's Not Included

Any items and matters not referred to in your itinerary are not included in the trip price. This can include but is not limited to items such as flights and airfare (international or domestic) not stipulated in your itinerary; any transportation not specified in your itinerary; checked and/or excess baggage; passport and visa fees; trip protection and/or insurances of all kinds; any donations, gratuities and tips if not listed on your itinerary; laundry; phone calls; minibar; beverages and meals not detailed in the itinerary; optional experiences; souvenirs; and all items of a personal nature. Additional taxes and surcharges may be collected by foreign governmental and non-governmental entities. The price does not cover costs and expenses, including your return home, if you leave the trip whether of your own volition, our decision based on behavior that disrupts the trip, due to illness, action by any government, or other reason. This partial list is illustrative and not an exhaustive list of every item not included.

Non-Operation of Group Trips

Some trips are based on a minimum number of participants. We rely on the arts organization to make every effort to ensure that tours meet their minimum requirements. However, if the tour drops below the minimum number of participants, cancellation of the trip may occur at our sole discretion. You will be advised prior to your second payment if the tour can proceed. In such case that a minimum number is not met, we may offer alternative trip dates or other travel arrangements, including changes to the trip cost. You may choose to accept these arrangements or to cancel your booking, in which case a full refund will be provided. Any air cancellation will be in accordance with the terms of the carrier, and we will not be liable for the carrier's refusal to make any refund whatsoever. In such case, we will not be liable for any additional costs incurred outside of the trip prices such as visa and passport fees, travel insurance, or any other purchases made by the guest in anticipation of the trip.

CANCELLATIONS.

CANCELLATION BY TRAVELER. Cancellation of travel must be made in writing and is effective from the date we receive the written notification. As described above, we are required to pay all Suppliers well in advance of your trip date. This includes but is not limited to accommodations, meals, transportation, performance tickets, etc. All Suppliers have their own cancellation policies, which apply to your booking. Should a cancellation become necessary, please inform us immediately in writing at tours@dolcecultural.com and request a written confirmation of your cancellation. Upon receipt, we will follow industry procedures for any applicable refunds as outlined in the Supplier's terms and subject to their review. If you are entitled to a refund, please note that the Supplier is responsible for this refund, not DCT. Suppliers may choose to provide a travel voucher or credit in lieu of refund. We are not responsible for a Supplier's failure to pay a refund or for Supplier bankruptcy or insolvency. We will use commercially reasonable efforts to facilitate the Supplier providing you with a refund, credit or voucher but we cannot guarantee the same. *By agreeing to our booking terms and conditions, you acknowledge that any refunds or credits authorized by the applicable travel Supplier at any point after the time of purchase, will be issued in the form of currency in which original payment was made.*

In addition, our cancellation charges will apply and are expressed as follows for your tour:

Date	Juncture	Payment	Cancellation
Date 1 11/19/26	Registration Deadline	Deposit Due: 25% of Tour Cost	Deposit is non-refundable until tour is canceled.
Date 2 12/15/26	Minimum number of travelers must be met for trip to proceed.	Second Payment Due: 50% of Tour Cost	After Date 2 and until Date 4, partial refund will be offered at DCT's sole discretion based on DCT's ability to acquire refunds from Suppliers or transfer traveler's spot on the tour to a new traveler.
Date 3 1/15/27		Final Payment Due: Balance based on current exchange rate	
Date 4 3/15/27			After Date 4, NO refunds will be offered.

IMPORTANT NOTE: If the reason for cancellation is covered under the terms of your travel protection plan, you may be able to reclaim these charges. For this reason, we **strongly recommend** the purchase of a comprehensive travel protection plan.

CANCELLATION OR CHANGES BY DCT. If, between planning time and/or during actual travel, circumstances require changes, we and our Suppliers reserve the right to cancel or vary any itinerary and substitute components of any trip, including, but not limited to, hotels and

accommodations of comparable quality, air schedule or surface transportation changes (e.g., drivers and guides), security matters, and/or other events make such alterations necessary. Suppliers may substitute transportation equipment depending on any variety of factors, including the volume of passengers on the trip. Sightseeing trips may be altered as described above. We cannot be held responsible for any closures, necessary itinerary changes, or curtails for any reason. These changes will not be considered material changes and will not be considered cause for your cancellation. Normal cancellation penalties still apply to the trip that has been changed. Without limitation to the foregoing, we reserve the right to cancel or reschedule any trip departure for any reason. If we cancel, except in the case of a force majeure event, we will offer a refund, in full or partial, in our sole discretion. You are responsible for any additional costs not directly booked through us, including but not limited to, acquiring travel insurance or airline tickets or any other travel-related arrangements not made by us.

NO REFUND FOR UNUSED ARRANGEMENTS. As our prices are based on contract rates, there will not be any refund for any unused portion of your tour. If you cancel while the trip is in progress, including if you are unable to complete the tour due to a physical or mental inability to keep up with the group of participants, there is no refund for the unused portion. In addition, if you arrive late for a tour, any costs required to reach the location where the rest of the group is at the time of your arrival will be at your own expense.

FORCE MAJEURE. We assume no liability for, any loss, damage, delay, or cancellation resulting in whole or in part from an Act of God or any other force majeure condition, including, without limitation: natural disasters, fire, volcanic eruption, hurricane, environmental pollution or contamination, inclement weather, earthquake, low or high water levels, flood, landslides, water or power shortages or failures, tropical storms or hurricanes, natural or nuclear activity, riots or civil commissions or disturbances, and any other acts of a similar nature, sabotage, cybersecurity issues and/or technology outages or disruptions, changes of schedules or operational decisions of air carriers, arrests, strikes or labor disruptions, restraint of rulers or peoples, expropriations, acts of terrorism, war, insurrection, quarantine restrictions, government health advisories, epidemics, pandemics (including, without limitation, COVID-19), or warnings or alerts of any kind of nature, government seizures, refusal or cancellation or suspension or delay of any government authority or any license, permit or authorization, damages to its facilities or the travel Supplier and its facilities, or any other catastrophic circumstances or any other factors unforeseen by us that impacts negatively on, or hampers, our ability to fulfill any of our contractual conditions ("forces majeure"). In the circumstances amounting to force majeure, we will not be required to refund any money to you, although if (and only if) we can recover any monies from our Suppliers (and we are under no obligation to), we will refund these to you without any charge by us.

TRAVEL PROTECTION INSURANCE. Travel Protection Coverage is NOT included in the cost of your trip. It is your responsibility to protect your purchases. For this reason, Travel Protection Coverage is strongly recommended, and such plan should cover Trip Cancellation or Interruption, Medical Expense, Emergency Evacuation/Repatriation, and Baggage. Travel protection plans can help protect you in the event of loss of NON-REFUNDABLE trip deposits and payments that result from cancellation or trip interruption (due to a covered reason such as injury or illness before or during the trip). It also helps with reimbursement for medical emergency costs (including very costly medical evacuation and repatriation costs), missed connections, and baggage loss. Travel protection plans, which may include Cancel For Any Reason coverage, typically must be purchased within ten (10) days of initial trip payment in order to qualify for a pre-existing condition waiver.

While we may recommend and assist with travel insurance options for you to choose from, we are not liable for any issues that result from said travel insurance options. We are not qualified to answer technical questions about the benefits, exclusions, and conditions of travel coverage plans, and as such, we cannot evaluate the adequacy of the prospective insured's existing insurance coverage. Further, we cannot guarantee that any insurance provider will approve coverage for a claim made under the insurer's policy and make no representations about the extent of coverage for any policy it may offer or quote. Please note that any and all cancellation fees will not be accepted as part of your claim. If you have any questions about your travel protection, call your insurer or insurance agent or broker.

Certain countries have a requirement for foreign visitors to have valid medical insurance on entry. We cannot be held responsible for denied entry if you are unable to provide details to authorities of insurance or denial of entry for any reason. Declining to purchase an adequate travel protection plan could result in the loss of your travel cost and/or require more money to correct the situation. You also acknowledge that without this coverage, there may be no way to recoup any losses, costs or expenses incurred. **BY DECLINING TO PURCHASE TRAVEL INSURANCE, YOU ACKNOWLEDGE THE AFOREMENTIONED RISKS ABOVE. FURTHER, IF YOU CHOOSE TO TRAVEL WITHOUT ADEQUATE INSURANCE COVERAGE, WE WILL NOT BE LIABLE FOR ANY OF YOUR LOSSES HOWSOEVER ARISING, FOR WHICH TRIP PROTECTION PLAN COVERAGE WOULD OTHERWISE HAVE BEEN AVAILABLE.**

DESTINATIONS AND DOCUMENTATION. Travel to certain destinations may involve greater risk than others. We urge travelers to remain informed on a daily basis as to current news, as well as to review travel prohibitions, warnings, announcements and advisories issued by the United States Government prior to booking travel to international destinations. Information on conditions in various countries and the level of risk associated with travel to particular international destinations can be found at <https://travel.state.gov/content/travel.html>, and <http://www.cdc.gov>. In addition, you should consult with government websites to ensure that you are in compliance with all requirements for admittance into that country, including COVID-19 requirements, as well as understanding local laws that govern travel within a country, such as medical tests and tracking. A U.S. State Department list of travel advisories is available at <https://travel.state.gov/content/travel/en/traveladvisories/traveladvisories.html/>. **Should you choose to travel to a country that has been issued a travel warning or advisory, we will not be liable for damages or losses that result from travel to such destinations.**

It is your responsibility to obtain and carry a valid passport, visa(s), inoculations, and all other documents required by applicable government regulations. When travelling domestically within the USA or internationally, the U.S. Transportation Security Administration (TSA) and U.S. Department of Homeland Security (DHS) advise that everyone carry at least two forms of acceptable identification in order to board a flight, found here: <http://www.tsa.gov/traveler-information/acceptable-ids>. Air travelers with identification (ID) that does not meet the REAL ID ACT requirements will have to use alternate ID forms (passport, military ID, or permanent resident card) to pass TSA security checkpoints, even for domestic travel. Visas are required when they apply. You can find out if your international destination requires a visa at <https://www.usa.gov/visas-citizens-traveling-abroad>. Travelers voluntarily assume full and sole responsibility for any and all risks and/or costs involved with failure to report any errors and/or omissions to documentation. In some countries you may be subject to entry (reciprocity) fees and/or departure taxes/ exit fees which will be collected at the airports upon entry/departure by local government authorities. We strongly recommend that you take into account that certain countries will not admit a passenger if their passport expires within six (6) months of the date of entry. Many countries require a minimum number of blank pages in your passport book. Non-USA citizens may require additional

documentation. Children and infants also require all such travel documents. Minors traveling with one parent, and/or without both parents, may be stopped and not admitted, unless authenticated and verified consent forms are provided to the authorities. **Please visit www.travel.state.gov or <https://www.dhs.gov/real-id> for the most updated requirements for travel documentation.**

Recommended inoculations for travel may change, and you should consult your practitioner for current recommendations before you depart. It is your responsibility to ensure that you meet all health entry requirements, obtain the recommended inoculations, take all recommended medication, and follow all medical advice in relation to your trip. Inoculation requirements can be found on the Center for Disease Control website at <https://www.cdc.gov/>. In addition, certain countries restrict travelers with criminal convictions, even if expunged. Please inform us prior to booking with us if this applies to you, and seek separate legal counsel to confirm your ability to travel to your desired destination. If you are denied access to a country or a Supplier due to a conviction, we shall not be liable for any losses, expenses, or refunds to you or anyone in your group.

YOU ACKNOWLEDGE ANY FAILURE TO STRICTLY COMPLY WITH THESE REQUIREMENTS MAY RESULT IN DENIED BOARDING OR AN UNDUE DELAY AT AN AIRPORT SECURITY CHECKPOINT CAUSING YOU TO MISS FLIGHT(S) AND SUBSEQUENT SCHEDULED TRAVEL BOOKINGS TRIPS. WE BEAR NO RESPONSIBILITY FOR ADVISING AND/OR OBTAINING REQUIRED TRAVEL DOCUMENTATION FOR YOU, OR FOR ANY DELAYS, DAMAGES, AND/OR LOSSES INCLUDING MISSED PORTIONS OF YOUR VACATION RELATED TO IMPROPER DOCUMENTATION OR GOVERNMENT DECISIONS ABOUT ENTRY.

NON-RESPONSIBILITY. We do not provide, own, manage, operate, supervise, or control the travel services and products that may be provided as part of your trip, such as eateries, museums, activities (e.g., events, exhibits), opera houses, transportation, flights, accommodations (e.g., hotels), cruise, or travel insurance ("Travel Products"). All Travel Products are owned, controlled, operated, or made available by vetted, independent third parties such as destination management companies, airlines, hotels, cruise lines, and tour operators ("Suppliers"). We and our members, managers, president, owners, employees, affiliates, agents, contractors and representatives ("Representatives") use third party Suppliers to arrange trips, transportation, sightseeing, lodging, and all other services related to this trip. We, DCT, are an independent contractor and are not a Representative of any of these Suppliers. All Suppliers are independent contractors and are not Representatives of DCT. The Supplier's terms, conditions, and privacy policies apply to your booking so you must agree to and understand those terms. Your interaction with any Supplier is at your own risk; we do not bear any responsibility should anything go wrong with your booking or during your travel. Hence, as the traveler, you agree that we act only as an agent for the Supplier in acquiring transportation, hotel accommodations, cruises, sightseeing and other Travel Products, privileges or services for the travelers' benefit, and on the express condition that DCT shall not be responsible for any act, omission, negligence, bankruptcy, insolvency, or default of any Supplier, company or person engaged in or responsible for any Travel Products, or otherwise in connection therewith.

Further, all tickets, receipts, coupons, and vouchers are issued subject to the terms and conditions specified by each Supplier, and by accepting the coupons, vouchers, and tickets, or utilizing the services, all travelers agree that neither we nor our Representatives are or may be liable for any loss, injury, or damage to any trip traveler or their belongings, or otherwise, in connection with any service supplied or not supplied resulting directly or indirectly from any occurrence beyond our control including in the event any third-party providers or healthcare professionals seek to assist with medical or other help, and we are not liable for any costs or missed activities in relation to said assistance. We assume no responsibility or liability for any delay, change in schedule, loss, injury, or damage or loss of any traveler that may result from any act or omission on the part of others; we assume no responsibility or liability for personal property; and we shall be relieved of any obligations under these Terms and Conditions in the event of any strike, labor dispute, act of God, or of government, fire, war, whether declared or not, terrorism, insurrection, riot, theft, pilferage, epidemic, pandemic (including COVID-19 or other infectious diseases), illness, physical injury, quarantine, medical or customs or immigration regulation, delay, or cancellation. We accept no responsibility for lost or stolen items. *In addition to the foregoing, we reserve the right to refuse any traveler or potential traveler at our sole discretion.*

Please review all documents, including the cancellation policies and terms and conditions of the Suppliers, carefully and promptly as we will not be responsible for any errors or your unawareness of Suppliers' terms. It is your responsibility to review all travel documentation and alert us within twenty-four (24) hours of submitted information of any corrections.

ASSUMPTION OF RISK/WAIVER. You are fully aware of the inherent risks connected with participating in the tour. These risks include, but are not limited to, risk of injury or death from: force majeure, motor and conveyance vehicle collisions, water related activities, animals, roadway hazards, slips, and falls, uneven terrain, criminal or terrorist acts, government actions, consumption of alcoholic beverages, tainted food, or non-potable water; exposure to the elements, including heat, cold, sun, water, and wind; your own negligence and/or the negligence of others, including tour guides, other travelers, DCT and our Representatives; attack by or encounter with insects, reptiles, and/or animals; accidents or illness occurring in remote places where there are no available medical services; foodborne illnesses, dietary restrictions or allergic reactions, fatigue, chill, overheating, and/or dizziness; known or unknown medical conditions, illnesses caused by COVID-19 (or other pandemics and infectious diseases, etc.), physical excursion for which you are not prepared or other such accidents; the negligence or lack of adequate training of any third-party providers who seek to assist with medical or other help either before or after injuries have occurred; accident or illness without access to means of rapid evacuation or availability of medical supplies or services; the adequacy of medical attention once provided; equipment malfunctions; or a lack of safety features and/or failure to utilize any safety features.

You understand the description of these risks is not complete and acknowledges that unknown or unanticipated risks may result in injury, illness, or death. In order to partake of the enjoyment and excitement of this trip, you are willing to accept the risks and uncertainty involved as being an integral part of travel and is voluntarily participating in said travel with the knowledge that there are significant potential dangers and hereby agrees to accept any and all risks. FURTHER, YOU HEREBY ACCEPT AND ASSUME FULL RESPONSIBILITY FOR ANY AND ALL RISKS AND AGREE TO AND SHALL HOLD HARMLESS AND FULLY RELEASE US AND OUR REPRESENTATIVES FROM ANY AND ALL CLAIMS ASSOCIATED WITH THE TRIP, INCLUDING ANY CLAIMS OF THIRD PARTY NEGLIGENCE AND/OR THE NEGLIGENCE OF DCT AND/OR OUR REPRESENTATIVES AND TRAVELER HEREBY COVENANTS NOT TO SUE DCT AND/OR OUR REPRESENTATIVES FOR ANY SUCH CLAIMS OR JOIN ANY LAWSUIT OR ACTION THAT IS SUING DCT. THESE TERMS AND CONDITIONS ALSO BIND YOUR HEIRS, LEGAL REPRESENTATIVES AND ASSIGNS. THE TERMS OF THIS HOLD HARMLESS AND RELEASE OF ALL LIABILITY PARAGRAPH, SHALL SURVIVE ANY TERMINATION OR CANCELLATION OF THESE TERMS AND CONDITIONS, WHETHER BY OPERATION OF LAW OR OTHERWISE.

INDEMNIFICATION. You agree to and shall indemnify and hold harmless DCT and our officers, directors, employees and agents, from any expenses, losses, liabilities, damages, judgments, settlements and costs (collectively, "damages") involved with or incurred by DCT (including, without limitation, reasonable attorneys' fees and the advancement of same) with respect to any claims, law suits, arbitrations, or other causes of action, which result, directly or indirectly, from: (i) your breach or violation, or threatened breach or violation, of these Terms and Conditions; (ii) any of your negligent acts or omissions, or any damage caused by you while participating in the trip; (iii) any force majeure or inherent risk of travel; or (iv) claims brought by third parties in connection with any of the foregoing. The terms of this INDEMNIFICATION paragraph shall survive any termination or cancellation of these Terms and Conditions, whether by operation of law or otherwise.

YOUR BEHAVIOR. You are expected to act responsibly and adhere to all behavior guidelines established by DCT and our Suppliers. DCT and all Suppliers reserve the right to remove you from any facility, hotel or resort property, trip location, or means of transportation if your health or your conduct appears to endanger yourself or others, disrupts the general well-being of other individuals on any element of your trip, or interferes with the operation or security of the places we visit. In any such case, there will be NO refund.

When you book with DCT, you accept responsibility for any damage or loss caused by you or anyone traveling with you including, without limitation, in connection with any violation of applicable laws, regulations or policies, or use of illegal substances at the location of your travel (e.g., marijuana). Full payment for any such damage or loss (reasonably estimated if not precisely known) must be paid directly at the time to the accommodation owner or manager or other Supplier. You must indemnify us for the full amount of any claim (also including legal costs) made against us. We are not responsible for any costs incurred concerning a guest removed from a trip, or any portion of a trip. You agree not to hold us or any of our Representatives liable for any actions taken under these Terms and Conditions.

You acknowledge and agree to follow and abide by any and all laws and regulations of any state and/or country you enter while participating in the trip. While all local and national laws and regulations are important to follow, we strictly encourage you to be informed concerning the use and/or possession of drugs in particular. There will be no tolerance for any use or possession of any drug for which applicable laws and regulations do not permit your use and/or possession, and your failure to strictly comply with this requirement will result in a breach of these Terms and Conditions and may prevent you from your continued participation. We require responsible alcohol consumption for your safety and for those around you. If you are asked to leave a trip for inappropriate behavior, violence, or any other disruptive action, you will not be refunded.

BAGGAGE FEES/INFORMATION. Baggage and personal effects are at all times your sole responsibility. Due to continual changes in airline baggage and seat selection policies, it is suggested that you inquire with your airline's website for up-to-date fees & information. We are not responsible for additional fees incurred for baggage and/or seating assignments. The Department of Transportation along with the Federal Aviation Administration outline which materials are hazardous to carry in your baggage. More detailed information on this is available at <https://www.tsa.gov/travel/security-screening/whatcanibring/all>.

In addition, movement of baggage shall be the responsibility of each individual third-party Supplier, its employees, affiliates, agents, representatives, and/or the coach driver. While we coordinate the handling/transport of baggage with the Supplier and may offer assistance in rectifying a situation that results in baggage damage, delay and/or loss with the applicable Supplier, DCT is not directly responsible for any damage or costs related to said situations; the applicable Supplier is.

RE-CONFIRM YOUR FLIGHT. We advise you personally re-confirm your flight schedule within 24 hours prior to departure directly with the airline in case of any last-minute changes or delays. Most airlines allow you to check in online 24 hours prior to departure. It is recommended that you arrive at the airport a minimum of two (2) hours prior to departure for domestic flights, and three (3) hours for international flights.

INSECTICIDE NOTICE. You are encouraged to check the list of countries that require airlines to treat the passenger cabin with insecticides prior to the flight or while on the aircraft on the U.S. Department of Transportation's website, as this list is updated from time to time: <http://www.dot.gov/office-policy/aviation-policy/aircraft-disinsection-requirements>.

HEALTH/PRE-EXISTING MEDICAL CONDITIONS/PERSONS WITH DISABILITIES. It is essential that you advise us before booking if you have any disability or pre-existing medical condition which may affect your ability to participate in our tours, or if you have any special requirements as a result of any disability or medical condition (including any which affect the booking process) so that we can assist you in considering the suitability of the arrangements and/or in making the booking. We will communicate requests to Suppliers but cannot be responsible if Americans with Disabilities Act (ADA) accommodations are not available. Any accommodations provided will be at the sole expense of the traveler requiring the accommodation. Please note that accommodations outside of the USA may not be in compliance with the Americans with Disabilities Act (ADA) and may not have wheelchair accessibility. Our Suppliers are, unfortunately, unable to offer additional assistance to travelers with limited mobility and all such assistance will need to be provided by whoever you are traveling with. If you have a disability, you must notify us at the time of booking of the status and identity of your non-discounted, paid travel companion who will be responsible for providing all necessary assistance.

If you are pregnant or expecting at or around the time of your planned travels, please inform us prior to booking. Some Suppliers will not permit travel past certain gestational periods for your safety and the safety of your child/ren. If you become pregnant after booking with us, please consult with a doctor and review the Supplier terms and conditions as they relate to your booking to determine whether you will be permitted or prevented from traveling. If you are denied boarding embarkation, or access to a Supplier due to a pregnancy, or physical or mental disability, we shall not be liable for any losses, expenses, or refunds resulting from such loss in access for you or anyone in your group.

For the safety of our guests, we reserve the right to request health information prior to travel and to exclude any participants we deem unfit for travel, at our sole discretion.

PHOTOGRAPHIC/VIDEO LIKENESS AND FEEDBACK. You hereby give consent and grant us a royalty-free, perpetual, and irrevocable license to publish any testimonials, reviews, photographs, and/or videos of the trip or travelers in any form of media without obtaining further consent and without compensation, solely for the purposes of marketing our trips. You release us and our Representatives from any liability in

connection with any use of such forms of media. Notwithstanding the foregoing, if you desire to have a specific photo or video removed from our website or social media, please request said removal by email.

CLASS ACTION WAIVER/LIMITATION OF DAMAGES/NOTICE OF CLAIM. You agree that you will only bring claims against us in your individual capacity and not as a plaintiff or class member in any purported class action or representative proceeding. We shall not in any case be liable for other than compensatory damages, and your payment of a deposit on a trip means that you agree to these conditions of sale and expressly waive any right to punitive damages. **You understand and agree that no claims will be considered and that you will not bring suit against us unless you have first provided a written notice of claim to us within thirty (30) days after the trip or cancellation of the trip, further provided that you agree to file suit within one (1) year of the incident, and you acknowledge that this expressly limits the applicable statute of limitations to one (1) year. Any claims not submitted and received within this time shall be deemed irrevocably waived and barred. Notwithstanding the foregoing, in no event shall our liability to you (or any member of your traveling party, or your/heirs, successors and assigns), from any cause of action (whether in contract, tort, indemnity, equity, or otherwise), exceed the amounts paid to us for the services we performed and provided to you in connection with these Terms and Conditions, and this is your sole and exclusive remedy for a breach of these Terms and Conditions by DCT.**

GOVERNING LAW AND VENUE. These Terms and Conditions and all attachments hereto and the rights of the parties hereunder shall be governed by and construed in accordance with the laws of the State of New York exclusive of conflict or choice of law rules. Any claims shall be brought in a court of competent jurisdiction located in New York County in the State of New York.

ELECTRONIC COMMUNICATIONS. You consent to receive electronic communications, and you agree that all documents, notices, disclosures, and other communications that we provide to you electronically, via email or through text, satisfy any legal requirement that such communications be in writing.

MISCELLANEOUS. These Terms and Conditions, including any other documents, itineraries, and invoices we provide you, constitute our entire agreement, and it supersedes all prior or contemporaneous communications and proposals, whether electronic, oral, or written, with respect to DCT. If any provision of these Terms and Conditions shall be unlawful, void, or for any reason unenforceable, then that provision shall be deemed severable from these Terms and Conditions and shall not affect the validity and enforceability of any remaining provisions. Failure by us to exercise or enforce any right or provision of these legally binding Terms and Conditions shall not constitute a waiver of such right or provision. Any ambiguities in the interpretation of these Terms and Conditions shall not be construed against the drafting party. The provisions of these Terms and Conditions, which by their nature extend beyond termination or expiration of these Terms and Conditions (whether by operation of law or otherwise) shall survive the expiration or termination of these Terms and Conditions to the full extent necessary for their enforcement and for the protection of the party in whose favor they operate. These Terms and Conditions shall be written in, and all other communication under or in connection with these Terms and Conditions shall be in, the English language. Any translation into any other language shall not be an official version thereof, and in the event of any conflict in the interpretation between the English version and such translation, the English version shall control.

CONTACT US. Dolce Cultural LLC welcomes your questions or comments about our tours:

Email: Dan@dolcecultural.com
Attn: Dan Cooperman
Title: Principal
Phone: 646-694-1212